

*****IMPORTANT NOTICE ABOUT YOUR MEDICAL CARD*****

We have important news to tell you. As of January 1st, 2016 the agency that maintains your medical case is changing. In 2016, the **KanCare Clearinghouse** will be responsible for your medical assistance. Your local Kansas Department for Children and Families (DCF) will no longer be working with your medical case. DCF will still be working with you on your Food Assistance, TANF, LIEAP and Child Care programs if you receive these services.

This does not change...

- your KanCare MCO (UnitedHealthcare, Sunflower Health Plan, or Amerigroup)
- your current eligibility
- your review date

The Customer Service phone number for the KanCare Clearinghouse is 1-800-792-4884. The Fax number effective January 1st, 2016 is 1-844-264-6285, the mailing address is Kancare Clearinghouse, P.O. Box 3599, Topeka, KS 66601.

If we have asked for information from you about your medical, you must respond. However do not send the information to DCF – send it to the Clearinghouse. This includes any review form or letter.

You only need to call if you have a question or to report the following changes:

1. If the source of your income changes.
2. If the amount of your income goes up or down.
3. If your SSI check stops.
4. If anyone gets married, separated or divorced.
5. If anyone moves into or out of your home.
6. If you move to a new address.
7. If anyone enters or leaves a hospital or institution.
8. If your household's total cash, savings or other resources goes over \$2000.
9. If anyone is no longer disabled.
10. If health insurance or Medicare begins, changes or ends for anyone.
11. If the amount of your health insurance premium goes down.
12. If anyone transfers resources or income, including having a trust.

We want you to get the correct medical coverage. Please help us by reporting these changes.